



energia
CONNECTION

Roaming Charges

These are the rates if you use your mobile phone outside Spain and if you receive a call when you're away:

	To the European Union	To the rest of Europe and other countries	To the rest of the world
Calls from the European Union	Under national tariff	1,82€/min	3,15€/min
Calls from the rest of Europe and other countries	1,82€/min	1,82€/min	3,15€/min
Calls from the rest of the world	3,15€/min	3,15€/min	3,15€/min
Call connection in the European Union	Under national tariff	1,82€	1,82€
Call connection in the rest of the world	1,82€	1,82€	1,82€
SMS	Under national tariff	1,21€/SMS	1,21€/SMS
price per minute	-	-	-

	To the European Union	To the rest of Europe and other countries	To the rest of the world
If you receive a call when you're	0€	1,45€/min	2,66€/min
Call connection if you receive a call		1,82€/min	1,82€/min
If you receive an SMS wherever you are		0,0000€/min	0,0000€/min

01 Rate per second, from the first second.

02 Calls to premium rate services (80x and premium SMS/MMS), video calls and operators under maritime, air and satellite coverage are not included.

03 Call your operator to activate the service.

Prices include VAT

European Union:

Germany, Austria, Belgium, Bulgaria, Cyprus, Croatia, Denmark, Slovakia, Slovenia, Estonia, Finland, France, Gibraltar, Greece, Guadeloupe, French Guyana, Holland, Hungary, Ireland, Martinique Island, Reunion Island, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Norway, Poland, Portugal (Madeira and Azores), the United Kingdom, the Czech Republic, Romania, Sweden and Spain - only in terms of the destination area.

Rest of Europe, USA and other countries:

Europe: Albania, Bosnia and Herzegovina, Faroe Islands, Kosovo, Serbia, Monaco, Macedonia, Montenegro, Switzerland and Turkey.
Africa: Algeria and Tunisia.
America: Bermuda and Puerto Rico.

Rest of the world:

Asia, the rest of Africa, the rest of America, the rest of Europe and Oceania.



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Roaming Charges

These are the rates if you use your mobile phone outside of Spain and you are browsing:

	To the European Union	Countries with enhanced rate *	Rest of the World
Internet	Under national tariff	6€/GB	25€/GB

Countries of the European Union

Germany, Austria, Belgium, Bulgaria, Cyprus, Croatia, Denmark, Slovakia, Slovenia, Estonia, Finland, France, Gibraltar, Greece, Guadeloupe, French Guiana, Holland, Hungary, Ireland, Martinique Island, Reunion Island, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Norway, Poland, Portugal (Madeira and Azores), United Kingdom, Czech Republic, Romania, Sweden.

*Countries with enhanced rate:

Algeria, Bosnia and Herzegovina, Faroe Islands, Kosovo, Montenegro, Puerto Rico, Serbia, Switzerland, Turkey, Albania, Macedonia, Monaco, Tunisia, Bermuda.

Rest of the world:

Argentina, Andorra, Canada, Morocco, USA, Armenia, Australia, Azerbaijan, Belarus, Brazil, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, El Salvador, Georgia, Greenland, Guatemala, Honduras, Hong Kong, India, Indonesia, Isle of Man, Israel, Jersey, Kazakhstan, Kyrgyzstan, Macau, Malaysia, Mexico, Moldova, Nicaragua, Paraguay, Peru, Philippines, Russia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Ukraine, Uruguay, Uzbekistan, Vietnam, Bolivia, Cape Verde, Japan, Afghanistan, Angola, Bahrain, Bangladesh, Belize, Benin, Botswana, British Virgin Islands, Brunei Darussalam, Burundi, Cambodia, Cameroon, Congo, Cuba, DR Congo, Equatorial Guinea, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Guyana, Iran, Iraq, Jamaica, Jordan, Kenya, Kuwait, Lebanon, Libya, Madagascar, Malawi, Maldives, Mauritania, Mauritius, Mongolia, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, Niger, Nigeria, Oman, Pakistan, Qatar, Saudi Arabia, Senegal, Seychelles, Sierra Leone, South Sudan, Sudan, Suriname, Swaziland, Tanzania, Togo, Trinidad and Tobago, Uganda, Venezuela, Zambia and Laos.

We are sorry, but we do not have roaming agreements with Panama. So you will not be able to surf the web or send or receive calls and messages. If you want to stay connected when you get there, you can get a SIM card or connect to a local wifi network.

*EU ROAMING ZONE: 'Roam Like at Home' fair use policy.

Following Unergia's fair use policy, the company reserves the right to monitor and check your roaming activity from the past four months. If, during this period, you have spent more time abroad than in Spain and consumed more data while roaming than in Spain, you will receive an SMS notifying you of your roaming behaviour. If, following this period, you continue to spend more time abroad than in Spain and your roaming data consumption continues to be greater than your domestic data consumption, Unergia may start applying a surcharge to the data you consume while roaming.