



ENERGY - FIBER - MOBILE - TV

QUICK GUIDE

HUAWEI ROUTER

Common models:
EG8145V5 /
EG8145X6 • Fiber Optic



1. Connect via WiFi

- Find the **WiFi** network name/**SSID** on the router label
- Enter the indicated password.
- **2.4 GHz** = longer range / **5 GHz** = higher speed when close to the router



2. Key Indicator Lights

- **POWER solid** = router is on
- **PON solid** = fiber connection is working correctly
- **LOS red or flashing** = call Technical Support



3. Proper Restart

- Turn off the router
- Wait between **20 and 30 seconds**
- Turn it back on
- Wait between **3 and 5 minutes** until the **PON** light is solid again



4. Do Not Tamper

- Do not disconnect or bend the fiber optic cable
- Do not move the router without checking whether it may affect the fiber connection
- For TV, gaming consoles, or remote work, it is recommended to use an Ethernet cable

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NEAR YOUR ROUTER!**

USEFUL INFORMATION

TIPS & SUPPORT



5. Router Access

- Connect to the router using an Ethernet cable and access the device's IP address through your web browser.
- **Username:** root
- **Password:** last 6 digits of the serial number + @UE
- Example: F890B2@UE



6. Call Technical Support if:

- The **LOS** light is red or flashing
- The **PON** light does not stay solid after restarting the router
- There is no Internet connection on any device



IMPORTANT

- The **RESET** button may erase the router configuration
- The fiber optic cable is delicate
- Do not handle it unless instructed by Technical Support



USEFUL TIP

- If the WiFi is slow, try moving closer to the router
- For a more stable connection, use an Ethernet cable



It's
easier!



Grup el gas

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