



ENERGY - FIBER - MOBILE - TV

QUICK GUIDE

Router CALIX 813G

WiFi Connection and Status Lights



1. How to Connect to WiFi

- Find the **WiFi** network (**SSID**) name and password on the router label or sticker
- Select that network on your phone, tablet, or PC
- Enter the password shown on the label



2. Router Access

- Once connected, open your web browser and go to: **192.168.1.1**
- **Username and password:** see the router label
- If you change the WiFi password, save the changes before exiting



3. Key Indicator Lights

- **Broadband:** green light = fiber connection synchronized / light off = no optical signal
- **Service:** green light = Internet is working correctly / red light or off = call Technical Support
- **WiFi:** green light = WiFi is active / light off = WiFi is disabled in the router settings

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NEAR THE ROUTER!**

USEFUL INFORMATION

TIPS & SUPPORT



4. Proper Restart

- Turn off the router
- Wait between **20 and 30 seconds**.
- Turn it back on
- Wait between **2 and 3 minutes** until the Broadband and Service lights stabilize



5. Call Technical Support if:

- **Broadband** remains off
- The **Service** light is red or off
- You cannot access the Internet on any device
- The WiFi network does not appear or is not working properly



IMPORTANT

- Do not press the **RESET** button unless instructed by Technical Support
- Do not disconnect or bend the fiber optic cable
- The router configuration may be lost after a factory reset



USEFUL TIP

- Place the router in an open, elevated location
- For a more stable connection, connect your TV, gaming console, or PC using an Ethernet cable
- If you change the WiFi password, save the changes before exiting



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easier!



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